



Dog Daycare/Boarding Enrollment Packet

There is a \$10.00 non-refundable evaluation fee for each dog enrolling in daycare or boarding services.

Vaccination Records MUST accompany this form.

I am interested in these services: Daycare Boarding

Owner Information

Name(s):		
Street Address:		
City:	St:	Zip:
Home Phone:		Work Phone:
Cell Phone:		Other Phone:
Email: (required for daycare/boarding dogs)		

Emergency Contact Information (MUST be someone other than owner)

Name:	
Phone:	Alt. Phone:

Pet Information

Name:		Breed:
Date of Birth:	Age:	Coloring:
Sex: Male Female	Weight:	Is your dog fixed: Yes No
Where and when did you get your dog:		
Any physical abnormalities: (missing limbs, blind, deaf, ect.)		

Veterinarian Information

Clinic:	
City:	State:
Phone:	

Referral Information

Who referred you to Clever K9s or how did you hear about us:
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Clever K9s Pet Personality Profile

The more information you provide the better understanding we will have on your pet's personality.

- YES NO Has your dog attended a daycare/boarding facility in the past? If so, when & where?
- YES NO Do you take your dog to the dog park? If so how does he/she do?
- YES NO Is your dog crate trained?
- YES NO Has your dog ever been enrolled in training classes? If so where and when?
- YES NO Is your dog friendly with other dogs? If not explain.
- YES NO Is your dog friendly with humans? If not explain.
- YES NO Is your dog possessive over items? If so which items and under what circumstances?
- YES NO Is your dog afraid of any specific items or noises? If so, what?
- YES NO Has your dog ever bitten anyone? If so explain.

List any additional behavioral concerns you may have:

Clever K9s Pet Physical Profile

The more information you provide the better understanding we will have on your pet's physical abilities and limitations.

- YES NO Does your dog have any physical ailments such as hip dysplasia? If so explain.
- YES NO Are there restrictions on your dog's activity level? If so, what?
- YES NO Has your dog ever had any major injuries such as a torn ACL? If so, what & when?
- YES NO Does your dog have any skin or coat issues? If so, what?
- YES NO Is your dog allowed to play in the wading pools when weather permits?
- YES NO Does your dog have any food or environmental allergies that we should know about?
- YES NO Does your dog take medication? If so, what and for what condition?

List any additional physical concerns you may have:

Customer Boarding/Daycare Agreement Form

Clever K9s Inc. agrees to provide a secure environment for your dog(s), feed as directed by owner, provide fresh water in play areas and suite, administer medications as directed by owner, and provide compassionate care to your dog(s) while staying here.

We also have the right to refuse to care for a dog that, in our sole discretion, shows aggression towards staff or other dogs, displays high anxiety behaviors such as destroying property, excessive barking, and/or excessive urination/defecating in suite.

SPECIAL SERVICES: At Clever K9s Inc. we provide special services for elderly dogs and dogs with special needs. We customize the dog(s) daily activities and follow any veterinarian recommended restrictions. In the unfortunate event of a dog passing away while in our care during a boarding stay, we have an arranged agreement with Forrest Run Pet Cremation Services, they will pick up the dog and keep it at their facility until the owners return. If you have other wishes in case of an event while you are away, please let us know.

Read each section carefully before signing.

To ensure the safety and health of your dog(s) and other guests, we require all guests to comply with the following rules and regulations:

I agree to respectfully honor the Hours of Operation:
Mon-Fri 6am-9pm Sat 7am-9pm Sun 8am-9pm
Holiday hours vary.

We close and open promptly at listed times. **Staff may be present after hours, but they are not allowed to let dogs be picked up or dropped off when we are closed.**

I understand that, despite Clever K9s Inc. best efforts to maintain the safety of every dog and human, there are certain risks involved in with having dogs together in play groups. These risks include but are not limited to scratches, cuts, tooth marks, bruising, pulled muscles, broken toe nails, sore or injured pads, or contracting diseases/infections (ex. Kennel cough, Parvo, Lepto, worms, fleas, etc.) from other dogs or the environment. I will be responsible for my dog's veterinary bills and any other costs incurred due to injury. I have informed and will inform Clever K9s immediately upon my pet's exposure to harmful or communicable diseases.

I understand that there is a risk of my pet becoming injured while at Clever K9s. I agree that Clever K9s will in no event be responsible for any injury to my pet.

My dog(s) has not harmed or shown any aggressive or threatening behavior towards any person or any other dog(s). Clever K9s Inc. staff has the right at any time to remove a dog from daycare services due to temperament issues that are not conducive to a dog daycare environment. Please remember, your dog(s) will be spending time with other dog(s) and the safety and health of all animals is our main concern.

All dogs must have up-to-date vaccinations which shall be provided to Clever K9s at time of service or upon demand. Owners must submit written proof of Distemper, Hepatitis, Para Influenza, Parvovirus, Leptospirosis, Bordetella (Kennel Cough) and Rabies vaccinations. Modified vaccination schedules are allowed, with prior consent of Clever K9s. Puppies under 5 months of age do not require rabies vaccination.

I understand the risk of KENNEL COUGH in an environment with multiple dogs. Kennel cough (i.e. Bordetella) is a highly contagious upper respiratory infection. It is an airborne virus that pets commonly contract when they have had direct contact with other pets and/or have been exposed to an area where other pets have been: pet stores, daycare and/or boarding facilities, veterinary clinics, dog parks, etc. Symptoms commonly include a deep raspy cough and usually occur 7-10 days after the pet has been infected by the virus. Even pets vaccinated for Bordetella are still susceptible to kennel cough since there are many strains of the infection, like a cold or flu.

My dog must have received their second booster of Distemper to participate in dog daycare/boarding at Clever K9s Inc. I understand that dogs over 7 months of age must be spayed/neutered. Females in heat regardless of age CANNOT attend daycare or boarding.

I understand that boarding can be a stressful event for a dog, to ensure the best possible outcome, my dog needs to attend daycare and/or boarding within 1 year of a boarding stay. If it has been more than 1 year since my dog has attended daycare and/or boarding services, I understand my dog must come in for Refresher day (a day of daycare) to re-familiarize my dog to our routines and re-assess dog's temperament.

I understand my dog(s) paws may be sore initially running on the concrete. If you have concerns about your dog tolerating the surface, please let us know so we can gradually introduce your dog to the surface to develop more callous on his/her pads.

I understand that it is highly recommended that dog(s) be protected with flea/tick preventative when the temperature is 30 degrees Fahrenheit or higher. Flea/tick collars are NOT allowed. All dogs will be checked for signs of fleas and ticks upon arrival at Clever K9s Inc. and will not be admitted if signs of fleas/ticks are noticed. If, at any time while at Clever K9s Inc. Clever K9s notices and determines, in its sole discretion, a dog has fleas/ticks, treatment will be applied and charged to the owner at the minimum rate of \$25.00. I authorize Clever K9 to provide the flea/tick treatment.

I understand that my dogs nails must be kept trimmed, for the safety of other dogs and CK9s Inc. staff. If nails are found to be unreasonably long or sharp, nails will be trimmed and charged to owner at the rate of \$10.00 plus tax. I authorize Clever K9 to trim the nails.

I understand that if my dog barks for an extended period of time and does not respond to redirection and training, we may use a bark collar to interrupt the barking. We do not want dogs to learn that they can bark uninhibited while at daycare, since that is not a behavior desired at home.

I understand that I must bring my dog into Clever K9s Inc. always **ON LEASH** with a quick release collar. **No retractable (Flexi leashes) are allowed for Medium and Large size dogs. Please keep control of your dog at all times and prevent them from jumping up on other visitors or charging other dogs.** All dogs in daycare/boarding will be provided a quick release collar with their name printed on, which they will wear during their stay. This collar remains property of Clever K9s Inc.

I understand that I must provide adequate food for my dog's entire stay at Clever K9s Inc. Each meal portion should be placed in a Ziploc bag. If the dog is staying for 7 days or more food may be in a reasonable sized container with a provided measuring device. Dogs in the daycare program may also bring a meal along, with the requirements listed above.

I understand that if I bring medication that needs to be administered to my dog, the medication MUST be in the prescribed original container, with instructions for administration. I authorize Clever K9s to administer the prescriptions provided and will hold Clever K9s harmless for any damages related to administration of the prescriptions. DO NOT put medications in the dog food

I understand that payment is due by the end of each day for all services provided that day. Prepay option is allowed, and required if the owner is not picking up the dog at the end of the stay. Acceptable forms of payment are cash, debit card, or credit card. We are also able to keep a credit card on file.

In case of an emergency, Clever K9s Inc. will make every attempt to contact the owner/emergency contact person and personal veterinarian before administration of care. I agree to pay for all medical expenses incurred as a result of medical treatment, and agree to reimburse Clever K9s Inc. in the event that Clever K9s Inc. incurs any costs involved in procuring medical treatment for my dog(s).

In case of emergency whereas I or my designated emergency contact person cannot be reached, I authorize Clever K9s Inc. to seek medical attention for my dog(s) to treat any and all serious medical conditions., I authorize the following amounts in medical treatment, as may be reasonable determined by Clever K9s:

Please mark one. ➡

- \$0-\$500 in medical treatment
- \$0-\$1,000 in medical treatment
- \$0-\$2,000 in medical treatment
- Do not administer care until I can be reached

I understand that any images of my dog(s) in a media format (pictures, videos, etc) are property of Clever K9s Inc. and authorize the use thereof for publicity/advertising purposes.

I understand that there is no REFUNDS of pre-paid daycare days unless:

- The dog expires.
- The dog has suffered a major illness/injury and the veterinarian has determined that the dog will be unable to return to daycare.
- Clever K9s Inc. has determined that the daycare environment is not suitable for the dog.

I agree to defend, indemnify, and hold Clever K9s harmless from and against any claims, losses, or damages (including reasonable attorney fees) arising from or relating to this Agreement and Clever K9s performance hereunder. I agree that, under no circumstances will Clever K9s be held liable for any damages or liabilities, whether indirect or incidental, including but not limited to special, exemplary, consequential, or punitive damages arising from or relating to this Agreement and Clever K9s performance hereunder.

I understand that Clever K9s may determine that my pet is not suitable for Clever K9s, and Clever K9s will then have no obligations to provide further service to my pet.

Any dispute arising out of this Agreement will be resolved in accordance with the laws of the State of Wisconsin, and litigated in Wisconsin State Court in Outagamie County, WI. By signing this agreement, I acknowledge that I have read and understood all terms and agree to the terms and conditions contained herein. Electronic copies of this Agreement may be retained in place of paper, and shall be binding upon the parties.

Customer's Signature: _____ Date: _____

Printed Name: _____

Clever K9s Inc. Representative: _____ Date: _____

EXTRA Boarding Information

- Dog Food – refrigeration is available for raw/prepared food. You must provide enough dog food for your dog's entire stay. It is preferred that food be premeasured for each feeding in a Ziploc bag with dog's name written on. If bringing food in a bag, clear feeding instructions and dog's name must be attached to bag. You do not need to bring food/water bowls. Please let us know if your dog requires raised food/water dishes or is at high risk for bloat.
- A small blanket may be brought along, must be machine washable. We do provide raise lounge beds in each dog suite. Fleece blankets are available upon request. Large stuffed bed will not be permitted.
- Medication must be in original container with dog's name and clear instructions listed on the bag or bottle.
- One toy in good condition may be sent along. Do not send toys that can easily be chewed and swallowed. Toys will remain in the dog's suite area.
- Drop Off/Pick Up
Monday thru Friday – Drop off and pick up times are anytime between 6:00am to 9:00pm.
Saturday – Drop off and pick up times are anytime between 7:00 to 9:00pm.
Sunday – Drop off and pick up times are anytime between 8:00 to 9:00pm.
Holiday hours may vary.
- During the daytime hours your dog will be integrated into the daycare program.
- It is PARMOUNT to us to provide the BEST care to your furry family member. PLEASE let us know of any special routines/needs that your dog may have. We want to make your dog's stay as stress free as possible and will treat your dog like we care for our own dogs.
- Dogs staying more than 4 nights can receive a complimentary dog bath. Full grooming services are also available during your dog's stay, charges depend on size of dog and extent of grooming service needed.
- A current credit card must be on file if someone else will be picking up your dog.